

For new registration ?



Hindustan Urvarak & Rasayan Limited
A Joint Venture of CIL, NTPC, IOCL, FCIL & HFCL

Log In	
Enter Registered Email ID:	<input type="text"/>
Enter Password:	<input type="password"/>

Click on New User for
1st time registration

Submit

[New User \(Register\)](#)

[Forgot Password](#)

How to register ?



Hindustan Urvarak & Rasayan Limited
A Joint Venture of CIL, NTPC, IOCL, FCIL & HFCL

Kindly fill all the details
Then click on submit

Registration	
Your Name:*	<input type="text"/>
Your E-Mail Id:*	<input type="text"/>
(* This will be the username) (OTP will be sent on this Email id for Verification)	
Mobile:*	<input type="text"/>
(OTP will be sent on this Mobile Number for Verification)	
Your Password:*	<input type="password"/>
Address:*	<input type="text"/>
Pin Code:*	<input type="text"/>
State:*	--Select--
Identification: (If Aadhaar verification is validated then post verification shall not be done)	--Select-- <input type="text"/>
Upload Identification Proof:*	<input type="button" value="Choose File"/> No file chosen
(Maximm file size is 5mb , pdf only)	

Submit

How to log in after registration?

Log In

Enter Registered Email ID:	<input type="text"/>
Enter Password:	<input type="password"/>

Then enter your registered email id & password to log in

Submit

[New User \(Register\)](#)

[Forgot Password](#)

User Main Page



Hindustan Urvarak & Rasayan Limited
A Joint Venture of CIL, NTPC, IOCL, FCIL & HFCL

HISTORY

CREATE GRIEVANCE

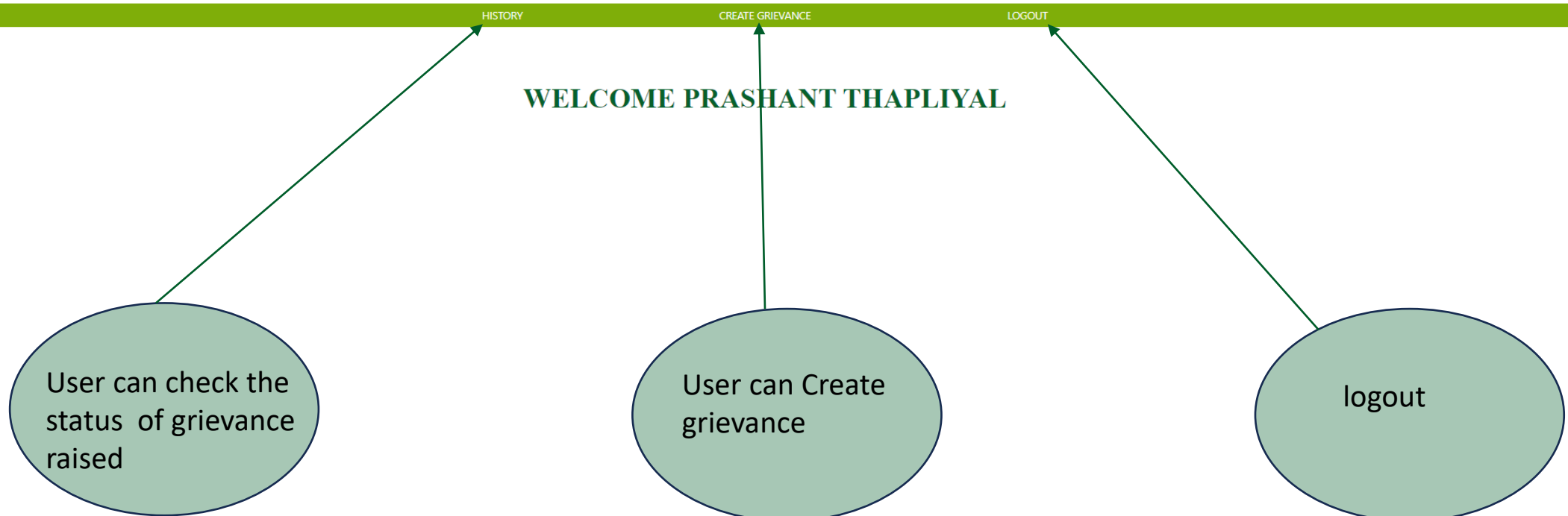
LOGOUT

WELCOME PRASHANT THAPLIYAL

User can check the status of grievance raised

User can Create grievance

logout



How to create grievance ?

HISTORY

CREATE GRIEVANCE

LOGOUT

Create Grievance

Your Name:*	████████████████████
Your E-Mail Id:*	██████████@gmail.com
Mobile:*	██████████
Address:*	████████████████
Pin Code:*	████████
State:*	DELHI
Identification:*	AADHAR - ██████████
Grievance in Brief:*	<input type="text"/>
Grievance Attachment: (Maximm file size is 5mb , pdf only)	<input type="button" value="Choose File"/> No file chosen

The page will be auto filled same as the information provided at the time of registration

User have to write grievance in brief and attach attachments for the same

SUBMIT GRIEVANCE

How to check grievance ?



Hindustan Urvarak & Rasayan Limited
A Joint Venture of CIL, NTPC, IOCL, FCIL & HFCL

HISTORY

CREATE GRIEVANCE

LOGOUT

Grievance Report

Complaint No.	Status	VIEW
47	Complete	
28	Pending	
24	Pending	
22	Pending	
19	Pending	
18	Pending	
17	Pending	
16	Pending	

Once user have submitted complaint, user can see the status of the complaint raised by the user under history section.